Food Recipient Guidelines

Revised March 2026

Thank you for your interest in partnering with Feeding Charlotte as a food recipient organization. Our focus is to deliver surplus, freshly prepared foods to organizations doing **good work** in the community.

About Feeding Charlotte

- **We rescue all types of surplus foods** — Our focus is prepared foods but we rescue all types of food items and some non-food items.
- **We are a food rescue organization.** We pick up surplus meals that would otherwise go to waste. Due to the nature of food rescue, we **cannot guarantee** a specific amount or type of food for any given delivery.
- **In 2025, Feeding Charlotte delivered over 1.1 million meals** to neighbors in need across the Charlotte community — at a cost of just $0.25 per meal.
- We hope to save your organization time and money by bringing surplus prepared meals directly to you. Our hope is that by removing some of the cost of food from your budget, you can reallocate funds to other parts of your program, providing a higher level of service to the people you serve. Please report back to us as often as possible so we can understand and share the impact your organization is making!

Eligibility Requirements

To qualify as a Feeding Charlotte food recipient organization, your organization must meet the following criteria:

- Your organization must hold active 501(c)(3) nonprofit status and be in good standing.
- **Food must be served directly to hungry individuals in the Charlotte community** at no cost to recipients.
- **Feeding Charlotte cannot provide food for events or fundraisers where a fee is charged to attend.**
- **Must have the ability to store food properly** (Refrigeration, freezer, warming stations, etc)

How Our Software Works

Feeding Charlotte's food rescue efforts are powered by **Food Rescue US**, a third-party platform that pairs food donations with receiving organizations and coordinates volunteer food transport. All recipient activity is managed through the Food Rescue US platform at **app.foodrescue.us**.

- **Our team matches food** based on your organization's profile. We try our best to get the right quantity and the right types of food to each organization based on what we know about the people you serve.
- When a match is made, an alert goes out to registered volunteers. Once a volunteer claims the rescue, you will receive a notification with their contact information.

Steps to Become a Food Recipient

1. Complete the online inquiry form at https://feedingcharlotte.org/become-a-recipient/
2. Schedule and complete interview conversation with the Feeding Charlotte team.
3. Fill out the Receiving Agency Application
4. Verify Receiving Agency drop off hours, on-site contact and details
5. Start receiving deliveries.

Important Reminders

- **Keep your profile up to date.** If your hours, capacity, or contact information changes, update your Food Rescue US profile immediately so the system can continue making accurate matches.
- Food quantities and types will vary. Because we operate as a rescue organization, we cannot predict or guarantee what will be available on any given day.
- **Questions?** Reach us at **info@feedingcharlotte.org** or (704) 654-9667.